

A dementia friendly ward: The impact of environment changes on the care nurses provide for patients with dementia

Dr Jo Brooke

Associate Professor in Dementia



Aim

- To explore the impact of dementia friendly environment ward changes for nurses caring for patients with dementia



Background



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Other initiatives



Royal Berkshire NHS Foundation Trust

DEALTS Tier 2 dementia training

DEALTS Course

Dementia Education and Learning Through Simulation

The simulation course for health and social care staff involved in caring for people with dementia

Why is this course important?

- Provides a safe environment for staff to learn and practice skills in a controlled setting
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DEALTS Course
08.45 - 12.00 hrs
Simulation Lab
Tier 2 Education Centre
Please see us soon



Methods

- Focus groups
 - HCAs and staff nurses
- Thematic analysis
 - Read re-read transcripts
 - Codes developed
 - Codes developed into themes
 - Themes re-examined
 - Naming of themes
 - Meaning within and across themes



FG	Participants	Roles
1	4	HCA(3), Apprentice HCA (1)
2	4	HCA (2), Staff nurse (2)
3	3	HCA (1), Staff nurse (2)
4	3	HCA (1), Staff nurse (2)
5	4	HCA (1), Staff nurse (3)
6	5	HCA (5)
7	2	Staff nurse (2)
8	3	Staff nurse (3)
9	5	HCA (5)
10	5	HCA (2), Staff nurse (3)

FOCUS GROUPS



Emergent Themes

- Person-centred care is more important
- Takes time to change nursing culture
- Lack of understanding



Person-centred care is more important

- “Even though they have spent all this money and changed the environment, each patient is an individual with individual needs and changes to the environment have not changed that.”



Takes time to change nursing culture

“It’s has helped, because with the old nursing station nurses used to gather at the nursing station, but now we have small tables in every bay, so it has helped the nurses to write and see their patients. Rather, than all nurses staying behind the nurses station...”



Lack of understanding

“I think relatives think it is great because they don't actually know how useless it is, they don't have a clue it makes practically no difference for staff or patients”



Discussion

- Person-centred care a priority over environment changes
- Need for a cultural change to embrace a different approach to caring
- Support staff who are reluctant to understand changes



Conclusion



- Removal of window transfers
- Continued training and education
- Improved communication between manager and staff

‘A non-hospital environment’



Thank you

