Working Together For a Death with Dignity

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Hospice @ Home Program

• The CEO of the District Nurses launched the Hospice @ Home Program in January 2014
• This program assists those individuals who otherwise would need to access the acute care system
• 647 packages have been delivered from January 2014 to March 2015
• During this period there have been 302 client deaths
• 144 clients have successfully achieved their goal of remaining at home
• 158 were able to stay at home longer
• Currently there are 345 active clients
Identified Gaps

- Care co-ordination
- Delivery of extra support worker care
- Equipment
- After hours support
- Waitlists
Technology

• Samsung tablets are being given to selected clients
• Being used to provide entertainment and distraction
• Apps are also being installed for support and knowledge
Elvie

• Elvie was a 92 year old lady with a diagnosis of vascular dementia
• She was cared for by her husband Ken and eldest daughter Janet
• Jack admitted to acute care system
• Deemed aggressive and dangerous
• Physical and pharmacological restraint
• Transferred to another facility
• Under constant security guard monitoring
• Spouse was unable to take him home
• Passed away within the facility
Outcomes Elvie

• Achieved end of life goals
• Better communication between all care givers
• No interventions
• A death with dignity
Outcomes Jack

- Families guilt and frustration
- Physical and pharmacological restraint
- Negative impact emotionally on the family from spouse to grandchildren