Improving the Quality of Later Life of Older People with Dementia by Using Unit Care Mode

Luke, H J Chien
Minghsin University of Science and Technology
Content

- Introduction;
- Horticultural Therapy & Dr. Dog;
- Intelligent Health Care Service Platform;
- Conclusion.
Introduction (1/8)

Shuang-Lien Care Center

- In view of the rapid growing population of elder people in Taiwan, Shuang-Lien Care Center has realized their responsibility to take care of them.
- Residential Care: 212.
- Nursing Care: 154.
Multi-Level and Continuous Elder Care
In 2010, Shuang-Lien care center expanded its long-term care service to older people with dementia by using unit care mode. There are 8-10 older people with dementia as a unit which provides a family-like circumstance including living room, kitchen and healing garden etc.
Introduction (5/8)
Introduction (6/8)
Introduction (7/8)
Introduction (8/8)
Healing Garden (1/3)
Healing Garden (2/3)
Healing Garden (3/3)
Horticultural Therapy
Dr. Dog

Dr. Ball

Dr. Little Black

Dr. Banana
Intelligent Health Care Service Platform

Senior ‘s Industry

Shuang Lien Care Center

Government/Organisation

Consistent Navigation

Clinical Noting & Assessment

Seniors’ Requirement Identification

Community Building

Handover of Care & Responsibility

Medications

ICT Platform
SLM (Services Lifecycle Management)

Seniors Safety Principles
1. The correct identification of a Seniors and the matching of a Seniors to their care elements
2. Prevention of Seniors care hand-over errors and safety during transition of care
3. Assuring medication accuracy during the giving of care to a Seniors
4. Performances of correct procedure at correct body site

Living & Care Services Focus Areas
- Clinical Noting And Assessment
- Consistent Navigation
- Handover of Care And Responsibility
- Medications
- Seniors Identification
- Community Building

ISO (International Organization for Standardization)

Intelligent Health Care Services Platform

Operation Management System
- Inside Center Seniors Management System
- Outside Center Seniors Management System
- Social Worker Management System
- Nursing Care System
- Community Building Service System
- Work Station Management System

Administrative Management System
- Human Resources Management System
- General Procurement Management System
- Financial Accounting Management System
- Event Project Management System
- Service Quality Management System
- Housekeeping Management System

Customer Service Management System
- Services Merchandise Management
- Member Advisory Management
- Services Scheduling
- Instant Message
- Voice Communication Management
- Video Communication Management
- Communication Security Management
- Services Information of a third party Management
- Services Contact System Management
Mobil Care Service Car
Service Connecting Device (SCD)
Living and Care Service

Call Center

SCD

Camera Telephone

Digital Album

Web Message

Web Radio
<table>
<thead>
<tr>
<th>序號</th>
<th>序號</th>
<th>長者姓名</th>
<th>診斷</th>
<th>警示因子</th>
<th>員工姓名</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1511-1</td>
<td>林婆婆</td>
<td>1. CV(A)</td>
<td>1. 年齡大於65歲或小於5歲</td>
<td>鄭淑如</td>
</tr>
<tr>
<td>2</td>
<td>1510-2</td>
<td>張叔叔</td>
<td>1. 糖尿病</td>
<td>1. 年齡大於65歲或小於5歲</td>
<td>鄭淑如</td>
</tr>
<tr>
<td>3</td>
<td>1510-1</td>
<td>黃先生</td>
<td>1. 體重過低</td>
<td>1. 年齡大於65歲或小於5歲</td>
<td>鄭淑如</td>
</tr>
</tbody>
</table>
The Prevention of Fall
Conclusion

- There are 66 older people with dementia living in the Shuang Lien care center at the moment;
- The research results revealed that the majority of residents ‘strongly agree’ or ‘agree’ that unit care mode could improve the quality of later life of older people with dementia.
END
Thank you for your attention